

POOL HOURS OF OPERATION

OASIS POOL

- 5am-10pm daily swimming

JOYA SPA TERRACE

- 9am-5pm daily swimming

POOL POLICIES

- Guests must comply with all pool regulations posted. Violations of regulations could result in being asked to leave the pool area or possibly the resort entirely.
- Effective June 20, 2020, all persons in Maricopa County must wear a Face Covering. Exemptions include: scenarios where it is not feasible to wear a face covering, including while eating, drinking or swimming; individuals who fall under CDC Preventions guidance of who should not wear a face mask due to a medical or mental health condition or developmental disability; children under two years old. Valve masks do not satisfy face covering requirements
- For full Regulations Requiring Face Coverings and in Maricopa County, please visit Maricopa.gov/DocumentCenter.
- All pool areas are exclusively for registered resort and cabana guests only.
- Children under the age of 12 years old must be accompanied by an adult at the Kasbah Pool.
- We highly recommend that small children wear water wings or swim vests.
- Swim diapers are required for children under 5 years of age. Parents will be liable should the pool be forced to close and be drained due to negligence in supplying proper diapers to prevent pool accidents.
- Personal pool amenities permitted under management discretion – call (480) 627-3043 with questions
- All pool supplies are available in Crave Café on a first come basis as supplies last from 6am-2pm daily.
- Chair towels will be folded at the top and bottom of each hour. Any towels left uninterrupted for more than 1 hour will be removed and the chair will be available for another guest. It is recommended that guests place all towels back on their chairs to signify use at least every 30 minutes to avoid interruption of their pool experience.
- Personal belongings left unattended for more than one hour will be removed and turned in to Lost & Found.
- Ball throwing is prohibited in all pool areas.
- Swim diapers, life vests, water wings, and goggles are permitted in the pools. However, no flotation devices (other than what can be worn) such as infant inner tubes with seats, fun noodles, balls, rafts or pool toys are allowed in either pool at any time.
- No outside food or beverages are permitted in pool area.
- No glass allowed in pool area.
- No pets allowed in pool area.
- No smoking or e cigarettes allowed in pool area.
- Music allowed with the use of personal headphones only – no amplified music of any kind.
- For Health & Safety: Diaper age children must wear swim diapers.
- No unruly activity or annoyances – including appropriate swimwear and language.
- Pool chair lifts are to be used by persons with medical conditions.
- Any injuries should be reported immediately to a pool attendant.
- Resort reserves the right to refuse access & service to pool area.
- Upon arrival at the Resort, please check for the most up-to-date list of policies.